

PRIVACY POLICY

1. Data collection

We collect data when you register on our website, when you log in to your account, engage in an online chat/instant message conversation with customer service, make a purchase, enter a contest, and/or when you log out. The information collected may include your name, e-mail address and/or telephone number.

In addition, we automatically receive and record information sent from your computer and browser, including your IP address, software and hardware, and the page you request.

2. Data use

Any information we collect from you may be used to:

- Personalize your experience and meet your individual needs
- Provide personalized advertising content
- Improve our website
- Improve customer service and your support needs
- Contact you by e-mail
- Administer a contest, promotion, or survey

3. Privacy of online services

We are the sole owners of the information collected on this website and/or services. Your personal information will not be sold, exchanged, transferred, or given to any other company for any reason, without your consent, other than what is necessary to respond to a request and/or transaction, such as shipping an order.

4. Disclosure to third parties

We do not sell, trade, or transfer your personally identifiable information to third parties. This does not include trusted third parties who assist us in operating our website or providing our services, as long as those parties agree to keep this information confidential and respect the obligations established by the General Data Protection Regulation (GDPR).

We believe it is necessary to share information in order to investigate, prevent or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, or violations of our Terms of Use when required by law.

Non-private information, however, may be provided to other parties for marketing, advertising, Research and Development (R&D), statistical analysis, needs improvement and service/website development purposes or other uses.

5. Data protection

We implement a variety of security measures to safeguard the security of your personal information. We use state-of-the-art encryption to protect sensitive information transmitted online.

The customer/user's personal data will not be sold, exchanged, transferred or given to another company for any reason whatsoever, without their consent, unless it is necessary to respond to their request.

We also protect your data offline. Only employees who need to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The servers used to store personally identifiable information are kept in a secure environment.

6. Processing of data outside the EU

The data collected may be processed outside the EU, in which case we take the necessary steps with our subcontractors and partners to guarantee an adequate level of protection for your data in full compliance with the applicable regulations.

If the subcontractors and partners concerned, in the case of transfers to the United States of America or are not located in a country with legislation considered to offer adequate protection, they will have previously signed the European Commission's "standard contractual clauses" or will be subject to binding internal rules approved by the authorities.

7. Cookies

Cookies improve access to the website and identify visitors. Cookies are small files containing specific information placed on your web browser when you visit websites such as axonaut.com.

In addition, cookies improve the user/customer experience by tracking and targeting their interests. However, this use of cookies is in no way linked to any personally identifiable information on our website.

Cookies can be used to recognize the user/customer when using the website, to remember preferences and to provide the best possible services.

Analytical cookies	<i>They anonymously remember your computer or mobile device when you visit axonaut.com. They track browsing patterns and help us learn about our visitors' interests and how they use the website. Advertising and analytics cookies may be placed by independent advertisers who publish on our website within advertisements and elsewhere on our website (video). They are anonymous - they cannot identify individuals. They are used for statistical analysis by allowing the advertiser to count the number of people who have seen their advertisement/video/etc.</i>
Service Cookies	<i>They help us to provide you with the best possible service and user experience (remember</i>

	<i>your registration and login information, your settings preferences).</i>
Third party cookies	<i>The Company uses third party cookies that can be read by third parties (for example, if you have logged in and have the ability to like or comment using your social network account). However, we do not have access to third party cookies and third-party organizations do not have access to ours. Third party organizations that place cookies have their own privacy policies.</i>

Managing your cookie preferences

Most browsers allow you to disable cookies. To do so, consult the "help" or "settings" menu of your browser. Disabling cookies may limit your use of our website and affect its operation.

8. Rights and terms of exercise

The client/user has the right to access, rectify and delete his/her data.

The client/user may request the portability of his/her personal data.

The client/user also has the right to restrict or stop us from using any of the data which we hold on you, including by withdrawing any consent you have previously given to the processing of such data.

The client/user may exercise his/her rights at any time, as well as contact the Data Controller at the address below:

Mr. Nicolas MICHEL
2460 L'Occitane,
Regent Park 2,
31670 Labège

Any request to exercise rights must be accompanied by copies of a valid means of identification (national identity card issued by the French State, passport, resident's card issued by the French State ...).

A reply will be sent to the user/customer within one month of receipt of his request.

9. Consent

By using our website, you consent to our privacy policy.

10. Modification of the data protection policy

This privacy policy is current as of September 15, 2020 and is subject to change.